

- **MQ Healthcare Distributor LLC**
- **Year established: 2024**
- **3131 W Bolt St Ste D-62, Fort Worth, TX 76110**

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REGISTRATION & COMPLIANCE

- **DUNS: 12-686-6901**
- **UEI number: X3W5J6GNZ743**
- **CAGE Code: 18RM1**
- **NAICS codes**
- **423450 (Primary) 423490 (Secondary)**

CORE CAPABILITIES

- **Medical & Surgical Supplies for Healthcare Facilities**
- **Medical Equipment, Surgical Devices, and Consumables** Home Care Medical Supplies and Durable Medical Equipment (DME)
- **Over-the-Counter (OTC) Drug Distribution**
- **Personal Protective Equipment (PPE) and Safety Products**
- **Janitorial and Facility Sanitation Supplies**

SPECIALIZED EXPERTISE

- **Licensed medical distributor with direct purchasing partnerships through McKesson and other national manufacturers.**
- **Proven capability to supply and coordinate logistics for large-scale, multi-facility healthcare organizations, ensuring consistent product availability and standardized fulfillment across multiple locations.**
- **Expertise in inventory optimization and supply chain management** for both single-site and enterprise-level healthcare networks.
- **Ability to source hard-to-find and discontinued items** through multi-channel supplier networks.
- **Bilingual customer service (English/Spanish) and experience supporting institutional clients across the mainland U.S. and Puerto Rico.**

INDUSTRIES SERVED

- **Healthcare** (Hospitals, Clinics, Long-Term Care, Home Health)
- **Government and Institutional Procurement**
- **Educational Facilities** (Campus Clinics, Training Centers)
- **Emergency Response and Public Health Agencies**

DIFFERENTIATORS

- **Technology-driven operations:** Backed by over 20 years of experience in healthcare IT, MQ Healthcare Distributor leverages technology to enhance efficiency, accuracy, and customer satisfaction.
- **Low overhead, high responsiveness:** A lean, tech-enabled operation that delivers fast turnaround times and personalized service without the bureaucracy of large distributors.
- **Diversity and inclusion:** Support supplier diversity initiatives and meet government small business participation goals.
- **Flexibility and reliability:** Ability to scale for both small and large multi-facility organizations.
- **Proactive sourcing:** Expertise in locating discontinued, backordered, or specialty medical items, ensuring continuous supply chain flow for healthcare clients.
- **Bilingual client support:** Full English and Spanish communication for mainland and Puerto Rico clients.

KEY STRENGTHS

- **Extensive experience in healthcare procurement and materials management, with over 20 years of combined expertise in hospital supply chain operations and product sourcing.**
- **Speed of fulfillment and responsiveness,** ensuring rapid order processing and accurate delivery coordination.
- **Strong supplier network with direct access to McKesson and other national manufacturers for medical and surgical supplies.**
- **Competitive pricing and cost efficiency** achieved through lean operations and optimized inventory management.
- **Personalized customer service, bilingual communication,** and dedicated account support for every client.
- **Integrated Business Platform:** End-to-end digital operations through Zoho Inventory, Zoho Books, and Zoho CRM, enabling seamless sales, fulfillment, and accounting integration.
- **Real-Time Order Tracking:** Automated shipping and tracking updates via UPS, FedEx, and LTL freight systems, providing customers with transparent delivery visibility.
- **Electronic Document Workflow:** Custom templates for invoices, quotes, and shipment notifications—fully automated for accuracy and professional consistency.
- **Data-Driven Procurement:** Use of analytics to track purchasing patterns, optimize inventory turnover, and anticipate client needs.
- **Vendor Management System:** Centralized supplier records with performance tracking and automated reorder alerts.
- **Customer Support Automation:** Email and messaging workflows that ensure order acknowledgments and ETAs are confirmed within 24 hours.
- **Secure Cloud Infrastructure:** All company data stored in encrypted, cloud-based systems for compliance, reliability, and scalability.

PAST EXPERIENCE

- Company Name: **Metro Pavia Clinics**
- Company Name: **Salud Integral de la Montana**
- Company Name: **Centro Compresivo de Cancer UPR**